RETURN AND REFUND POLICY

We kindly ask that you DO NOT proceed with a return without fully reading the policy first; and contact us in all cases to ensure that both you and Lil' Piece are both completely aware of all circumstances and in complete agreement of what will follow the return of any Lil' Piece purchase.

All item descriptions are written in correlation to each piece, or grouping, and therefore are listed to accurately represent each piece as how they appear in person. Once a purchase is made if you desire an exchange/trade for a different piece of equal or less value, you are welcome to do so.

If you choose to return or exchange any purchase, you will need to pay any shipping cost to return the product(s). if you choose to exchange any product, you will need to pay the additional cost accordingly.

We suggest using a tracking number to ensure that it arrives where you desired.

If a piece arrives damaged, that will have to be considered individually as that each piece is wrapped for proper protection while in transit.

If the box is damaged upon arrival, that will be a matter for the shipping company, and we will happily supply any necessary and relevant information to work with that sort of concern.

If you decide to cancel your order and or ask for a refund:

> Pre-made stock purchases may be cancelled up until the status of 'in shipping' is added to the order, ('in shipping' indicates the order is physically in the hands of the shipping service). At that time Lil' Piece **can not** cancel the order for a refund.

> Custom orders will have a Creative Cost (the time and supplies used to create and present the concept of the requested customized piece); which would still need to be paid and would be deducted from the order total, but also only if order status is prior to showing 'in shipping'.

Email us at   or message us thru the website link with any questions of these concerns or requests and we will be happy to see what we can do to make the Lil' Piece of your story the best Lil' Piece/piece it can be.